

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000
Examiner : Janet D. Chance
Group : 3626
Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
Docket No. : END920000041US1

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an **Amendment/Response** in the above-identified Application.

- ☒ No additional fee is required.
☐ The fee has been calculated as shown below:

(Col. 1)	(Col.2)	(Col.3)	Other Than Small Entity	
CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
TOTAL * _____	MINUS** _____	= _____		
INDEPENDENT * _____	MINUS*** _____	= _____	X \$18.00 =	\$ _____
_____ FIRST PRESENTATION OF MULTIPLE DEPENDENT			X \$84.00 =	\$ _____
			\$ _____	

TOTAL

- ☐ Please charge IBM Corp. Deposit Account No. **09-0457** in the amount of \$ _____. A duplicate copy of this sheet is enclosed.
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to IBM Corp. Deposit Account No. **09-0457**. A duplicate copy of this sheet is enclosed.
☒ Any additional filing fees required under 37 C.F.R. 1.16.
☒ Any patent application processing fees under 37 C.F.R. 1.17.

☐ CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Commissioner for Patents on the date shown below

☒ CERTIFICATE OF MAILING UNDER 37 CFR 1.8(A)

I hereby certify that the enclosed or attached correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 15 May 2003

Name of person mailing paper: Judith A. Beckstrand

Signature Judith A. Beckstrand date 15 May 2003.

Respectfully submitted,

For: S. M. Jordan, et al.

By: Shelley M Beckstrand

Attorney: Shelley M Beckstrand

Registration No.: 24,886

Telephone: (607) 687-9913

Fax: (607) 687-7848

Address: 314 Main Street
Owego, NY 13827-1616

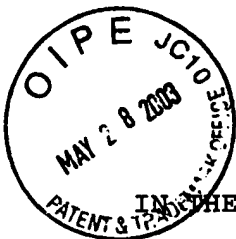
Date: 15 May 2003

RECEIVED

JUN 03 2003

TECHNOLOGY CENTER R3700

RECEIVED
JUN 05 2003
GROUP 3600



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000

Examiner : Janet D. Chance
Group : 3626

Entitled : System and Method for Measuring and Managing
Performance in an Information Technology
Organization

Docket No. : END920000041US1

Commissioner For Patents
P. O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING UNDER 37 CFR 1.8(a)

I hereby certify that the following attached correspondence
comprising:

Acknowledgment Postcard
Certificate of Mailing
Petition for Extension of Time
Check #976 for Petition Fee of \$110.00
Amendment/Response Transmittal
Amendment (with Proposed Drawing attached)

is being deposited with the United States Postal Service as first
class mail in an envelope addressed to:

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

on 15 May 2003.
(date)

JUDITH A. BECKSTRAND
(Name of person mailing paper or fee)


(Signature of person mailing paper or fee)

3626/S
RECEIVED
JUN 05 2003
GROUP 3600

RECEIVED
JUN 03 2003
TECHNOLOGY CENTER R3700